

TOMASZ GRASS, PT. COMT

## LATE CANCELLATION AND MISSED APPOINTMENT POLICY

## Dear Patient:

Late cancellations and missed appointments interfere with your progress in treatment, as well as scheduling, with respect to the other patients.

It is Beyond Physical Therapy's policy that you, as the patient, are held responsible for all appointments scheduled. If you choose **not** to keep your appointments and do **not** call to cancel them, you will be held responsible for these appointments. The following stipulations apply to this policy:

- 24-HOURS NOTICE, (1 WORKING DAY), IS REQUIRED TO CANCEL A SCHEDULED APPOINTMENT
- FOR LATE CANCELLATIONS OR MISSED APPOINTMENTS, YOU WILL BE CHARGED \$25.00. (This fee is not covered by your insurance)
- IF TWO (2) VISITS ARE MISSED (INVALID EXCUSES GIVEN) \*, YOU WILL BE DISCHARGED, AND YOUR DOCTOR WILL BE NOTIFIED.

Patient / Guardian signature:	Date:
9257 1	ww.beyondphysicaltherapy.com Middlebrook Pike, Knoxville, TN 37931 (865) 566-0100 Fax (865) 566-0099

Where care meets quality

<sup>\*</sup> Beyond Physical Therapy understands that exceptional situations occasionally occur. In these circumstances our therapists will personally review requests for cancellations.